

OFFICE OF INSURANCE PLANS TOWN FORUMS

Agent training, consumer assistance to be offered at 10 locations during July

FRANKFORT, Ky. (May 27, 2005) – The Kentucky Office of Insurance (KOI) is sponsoring town forums throughout the state in July. The sessions will include a three-hour continuing education class on ethics for insurance agents. In addition, consumers are invited to stop by the various locations to talk to KOI staff members, to file a complaint or to obtain publications.

“These sessions are an important part of our outreach to two of the groups we serve – agents and consumers,” said Glenn Jennings, KOI executive director. “In addition to providing this educational session for agents, we want to be available to consumers across the state who might have questions about an insurance product or who need to discuss a particular situation with a KOI staff member. We encourage consumers to stop by to see us when we are in the area.”

The schedule is:

July 13 Lexington, Holiday Inn, Newtown Pike
July 14 Louisville, University of Louisville Shelby Campus, Founders Union Building
July 15 Ft. Mitchell, Best Western, Dixie Highway
July 19 Owensboro, Executive Inn Rivermont
July 20 Gilbertsville, Kentucky Dam Village State Resort Park
July 21 Hopkinsville, Holiday Inn, Fort Campbell Boulevard
July 22 Bowling Green, Western Kentucky University, South Campus, Carroll Knicely Conference Center
July 26 Ashland, Ashland Plaza Hotel, 15th Street and Winchester Avenue
July 27 Prestonsburg, Jenny Wiley State Resort Park
July 29 Somerset, Center for Rural Development, 2292 U.S. 27 South

Agent sessions are from 1-4 p.m. at all locations except Prestonsburg, where the schedule will be 9 a.m. to noon. Consumers are invited to stop by during those times. Arrangements will be made so consumers can talk confidentially with a KOI staff member if needed.

Agents must preregister for the classes online through the secure eServices site at <http://insurance.ky.gov/kentucky>. (Click on the red eServices logo in the top right corner.) Agents without an existing account can create one by following the directions for a first-time user. For assistance, please call (502) 564-3630 or send an e-mail to Koiishelpdesk@ky.gov with “Town Forum” as the subject line. Class size is limited and varies by location.

KOI is an agency of the Environmental and Public Protection Cabinet.